



Privacy Policy

Who are we?

We are Kew Computers Ltd T/A Kew Visum and can be contacted using the following details:

- Email: support@kewvisum.com
- Telephone: 01730 232250
- Registered Office: Unit 2 Petersfield Business Park, Bedford Road, Petersfield, Hampshire, GU32 3QA

Why do we collect and use your personal information?

We may collect and use your personal information in order for us to process your purchase order and or instructions for one of our products (including installations) and/or to provide you with maintenance services.

We use your personal information to send marketing communications to you about similar products and services that may be of interest to you. We normally send our marketing communications to you by email. It is to be noted that you can object to your personal information being used by us to send you marketing information. Each marketing email will also include an unsubscribe link to enable you to opt-out of receiving future marketing communications.

Who will we share your personal information with?

We may share your personal information with manufacturers and software publishers for the purposes of supporting your equipment and/or services.

What are your rights in relation to your personal information?

Right To Access

You have the right to request copies of the personal information we hold about you at any time.

Right To Rectification

You have the right to request that we correct any inaccurate personal information we hold about you.



Right To Erasure

You have the right to request that we delete your personal information from our records.

Please note that we will not be able to delete your personal information whilst we are still providing our services to you. We will be able to delete your personal information once you cancel the service or once the service is completed.

Right to Restrict Processing

You have the right to request that we restrict how we use your personal information.

Right To Object

You have the right to object to the collection and use of your personal information at any time.

Right to Data Portability

You have the right to obtain a copy of your personal information in a legible and compatible format.

How can I exercise my rights in relation to my personal information?

You can exercise all of your rights by contacting us on any of the above contact details.

How do I lodge a complaint about the use of my personal information?

You can lodge a complaint with us directly by contacting us on one of the above contact details.

You also have the right to lodge a complaint directly with the Information Commissioner's Office (ICO). The ICO are the regulator who makes sure that we use your personal information in a lawful way.

You can lodge a complaint with the ICO by following this link <https://ico.org.uk/make-a-complaint> or calling the ICO on 0303 123 1113.